

**From:** Healthcare Solutions Management  
**To:** All Healthcare Solutions Travelers  
**Subject:** Healthcare Solutions selects National Car Rental and Enterprise Rent-A-Car as preferred rental car suppliers **effective May 1, 2010**  
**New Corporate number - XZ03M37**

In an effort to maintain a high level of service while positively impacting our overall costs, Healthcare Solutions recently completed a thorough review of our car rental programs. We are pleased to announce National Car Rental and Enterprise Rent-A-Car as one of the preferred rental car suppliers for Healthcare Solutions, effective May 1, 2010. This partnership allows us to consolidate spend, simplify program management and significantly reduce our annual car rental expenditures.

Before your first rental with National or Enterprise, please take the time to enroll in the Frequent Renter program noted below. This will ensure you receive the appropriate rates, services and benefits every time you rent. **If you already received a communication with enrollment instructions, you do not need to enroll again through this announcement.**



**We are pleased to offer you a complimentary membership in the Emerald Club.** Please click on the enrollment link below to access the online application and complete the enrollment process. This will take approximately 5 minutes and your membership will be active immediately upon completion.

**Hit the control button and then the below icon to go to the website to enroll.**



**As an Emerald Club member, you will receive the following benefits, among others:**

- Bypass the counter & choose your own car - Bypass the rental counter & go directly to the Emerald Club Aisle<sup>®</sup> at more than 50 major airports in the U.S. & Canada. On the Emerald Club Aisle, choose your car from a selection of mid-size and larger vehicles, and pay the reserved mid-size rate.
- E-receipts for faster returns - There's no need to wait around for a piece of paper when you return your car. Sign up to receive this benefit and we will automatically email your receipts to you within 24 hours of each returned rental.
- Choose your rewards - Earn rental credits towards a Free Rental Day with every seven rental credits earned. Or choose to automatically receive frequent flyer miles for each day rented (average of 50 frequent flyer miles per rental day - amount varies by airline).
- As an additional convenience, Emerald Club members may reserve at Enterprise Rent A Car locations where National is not available, using their Emerald Club number allowing for the contracted rates and certain profile data availability at the Enterprise counter. NOTE: The above benefits do not apply to Enterprise rentals.

If you have membership status with another car rental vendor, Enterprise and National have agreed to match your status in their Emerald Club program. Please e-mail John Feeney (see below) with your current status.

<u><b>National</b></u>	<u><b>Hertz</b></u>	<u><b>Avis</b></u>
Emerald Club	#1 Club Gold	Preferred
Emerald Club Executive	#1 Club Gold Five Star	Preferred Select
Emerald Club Executive Elite	#1 Club Gold President's Circle	President's Club

If you have any questions regarding the Healthcare Solutions car rental program provided through National Car Rental or Enterprise Rent-A-Car, please contact Michael Ploeger at **678-898-2355** (or by e-mail at [Michael.R.Ploeger@ehi.com](mailto:Michael.R.Ploeger@ehi.com)) or John Feeney at **404 964-4257** ([John.E.Feeney@ehi.com](mailto:John.E.Feeney@ehi.com))